



DENETİK
CERTIFICATION

ISO 20000

C E R T I F I C A T E

This is to certify that organization:

E-Smart Systems d.o.o.

Kneza Višeslava 70a, 11000 Belgrade, Republic of Serbia

has implemented and maintains an IT Service Management System within the scope of:

Service management system that supports provision of eITP (electronic International Transport Permits), TACad (Time Attendance and Access Control integrated with Active Directory), QCA (Qualified Certification Authority), Software Maintenance and eCB (electronic Credit Bureau) as per service catalogue of E-Smart Systems doo

in accordance to:

ISO/IEC 20000-1:2018

Certificate No.: SRN2395
Date of issue: 16.09.2021.
Expiry date: 15.09.2024.
Initial Certification date: 16.09.2021.

General Manager:

This certificate is valid as long as the surveillance audits are completed and the requirements of Denetik Certification are followed.
The validity of this certificate can be checked from www.denetik.com.

Denetik International Certification Audit and Inspection Services Company Limited

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